



Company, Quality and Personnel

THE COMPANY

Established in 1983, Electronic Temperature Instruments Ltd (or E.T.I. Ltd) is a privately owned, limited company, manufacturing approximately seventy-five percent of the products it currently sells and distributes. As a dominant supplier of digital thermometers and sensors, to both the industrial and catering sectors, E.T.I. Ltd has developed a reputation throughout Europe and increasingly world wide, as a leading manufacturer and supplier of quality and value for money instruments for a wide range of applications. The business is supported by a full after-sales repairs and maintenance service, with calibration and conformity certification facilities. Appropriate Insurances are in place. (Employers/Public & Product liability)

Registered Address ETI Ltd, Dominion Way, WORTHING, West Sussex. BN14 8NW
Telephone 01903 202 151 **Facsimile** 01903 202 445 **Email** sales@etiltd.co.uk
Company Registration No. 1746462 **Web Site** www.etiltd.co.uk
VAT Registration No. 397 5525 04

KEY PERSONNEL - note all email addresses consist of *name.surname@etiltd.co.uk*

Managing Director	Peter Webb	Quality & Systems Manager	David Carter
Research & Development Manager	Dave Parsons	Production Manager, Instruments	Patrick Lumley
Sales Office Manager	Carol Kerner	Production Manager, Sensors	Rod Lisney
Technical Sales	Alan Low	Laboratory Manager	John Carswell
East & Sth East Area Mgr	Jeff Bull	IT Manager	Nick Dumbleton
Sth, Sth West & Wales Area Mgr	Gary Munday	Assistant QA Manager/H&S	Daniel Dawkins
North & Midlands Area Mgr	Graham Dobson	Service Supervisor	Doug Sibley
Scotland, North & Nthn Ire Area Mgr	Jim Barr	Accounts Supervisor	Patricia Sole
Export Sales International	Sue Stevens	Export Sales Europe	Lee Jordan

QUALITY ASSURANCE

Reflecting our commitment to Quality Assurance, E.T.I. Ltd is registered to BS EN ISO 9001:2000. ASSESSMENT BODY:- BSI Quality Assurance, a UKAS Certified Body. Certificate copy attached. SCOPE - The Design, Manufacture, Calibration, Repair, and Supply of Electronic Measuring Equipment. CERTIFICATE No - FM 38039 APPROVAL DATE - 13th October '97

We have also held Accreditation to NATIONAL BRITANNIA as a Preferred and Audited Contractor.

UKAS LABORATORY

E.T.I. Ltd maintain UKAS Accreditation for our in-house UKAS Calibration Laboratory. Laboratory No 0601 to BS EN ISO/IEC 17025. A copy of our Schedule is available on request; please contact our Sales Team for continued confidence in your instrument. Visit [www.etiltd.co.uk/UKAS Calibration](http://www.etiltd.co.uk/UKAS%20Calibration), for a copy of our latest Schedule.

ENVIRONMENTAL MANAGEMENT

Whilst not formally accredited, E.T.I. Ltd is committed to sound practice in line with the principles of BS EN ISO 14001 and has been inspected and advised by both independent and Government sponsored environmental consultants. Policy available on request.

RESPONSIBLE FOR QA

David Carter, Quality & Systems Manager. 01903 228301, email – david.carter@etiltd.co.uk
Quality Auditors - Daniel Dawkins & Zane Coates

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*Calls may be monitored for training purposes