



Privacy Policy

This Privacy Policy outlines how your personal information is treated and forms part of our Terms and Conditions. Your statutory rights are not affected.

Data Protection

ETI Ltd is committed to protecting your privacy and we comply with the data protection laws applicable to the UK.

Collected Information

When you order we need to know your name, e-mail address and delivery address and credit/debit card number and expiry date. This allows us to process and fulfil your order. We also request your telephone number(s) so that we can contact you easily if required. When entering the Checkout phase of any purchase your details are maintained within a secure internet system, and any credit card details are destroyed after seven days.

Information Use

We use the information collected from you to process orders and to improve your shopping experience. We may use your personal information to communicate with you, for record keeping purposes, and in aggregate (and therefore anonymously) for market research purposes if you have entered the appropriate details. We do not sell, trade or rent your personal information to others. We may include your name and address on our mailing list in order to inform you of offers for goods or services from our company. If you do not wish to receive this information, please indicate in the tick-box on our checkout page before submitting your order. If for any reason, you receive unsolicited, unwanted mail from us, please contact our office directly where your details will be removed from our system.

Cookies

Cookies are small text files that a web site transfers to a site visitor's computer for added functionality, or for tracking web site usage. We do not use cookies to gather personal information such as a person's name or e-mail address. We may use cookies to identify repeat visitors to our site and to determine the path visitors take on our site. Use of cookies is an industry standard and many web sites use them. If you do not wish to receive cookies, or want to be notified of when they are placed, you can set your web browser to do so, if your browser so permits.

Email

Emails are sent over the public network and cannot be assumed to be secure. Internally, we will treat the information in strict confidentiality. We may use your details to send you information that we believe would be of interest. However you can inform us at any time that you do not wish to receive such information. Contact may be made via our website, www.etilttd.co.uk, emailed to sales@etilttd.co.uk, or sent to our office at, **ETI Ltd, Dominion Way, Worthing, West Sussex, BN**

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